

**STANDARD TERMS AND CONDITIONS FOR
RAGN-SELLS SERVICES
In force from: 01.03.2021**

1. OBJECTIVE AND VALIDITY OF CONTRACT AND STANDARD TERMS AND CONDITIONS

1.1. The objective of these Standard Terms and Conditions is to set forth the rights and obligations of the Customer and Ragn-Sells with regard to the provision of any Services by Ragn-Sells.

1.2. A Contract may be entered into and/or amended by accepting the terms and conditions of or amendments to the Contract at least in a format which can be reproduced in writing. Contracts are entered into at the Service Centre of Ragn-Sells, in the Self-Service Portal at least in a format which can be reproduced in writing, or by e-mail or by exchanging written signed Contracts by post. A request to enter into a Contract can be made on the Website. Upon entry into a new Contract, all prior Contracts entered into for the provision of the same service automatically expire. In case of Organised Waste Transport, the Customer is considered to have subscribed to the Organised Waste Transport in accordance with applicable law.

1.3. These Standard Terms and Conditions apply in so far as not provided otherwise in the Contract entered into by the Parties and/or the terms and conditions of Organised Waste Transport. In the case of any inconsistencies between the provisions of the Organised Waste Transport, the Contract and/or the Standard Terms and Conditions, first the terms and conditions of the Organised Waste Transport, thereafter the provisions of the Contract and the Standard Terms and Conditions shall apply.

1.4. The Standard Terms and Conditions also apply to all legal relations which arose between Ragn-Sells and the Customer prior to the entry into force of the Standard Terms and Conditions, and which were in force at the moment of entry into force of the Standard Terms and Conditions.

1.5. The Contract is confidential, except to the extent that the disclosure thereof is permitted by the legislation. Disclosure of any confidential information relating to the Contract to any third parties is permitted only with a prior written consent of the other Party.

2. PROVISION OF SERVICE

2.1. Ragn-Sells shall provide the Services to the Customer in accordance with the procedure provided for in the Contract and the Standard Terms and Conditions and for the charge provided for in the Price List or separately agreed upon. Ragn-Sells shall not provide Services to the Customer prior to the entry into the Contract, except the Organised Waste Transport services.

2.2. Use of Container

2.2.1. Waste must be sorted to the greatest possible extent before it is placed in a Container.

2.2.2. Only such type of Waste may be placed in the Container for the collection of which the respective Container is intended. It is prohibited to place in the Container any substances or objects of any shape, weight, dimensions or properties which may endanger the employees, Containers or Waste Trucks of Ragn-Sells or which may make Waste compaction more difficult. The instructions for separate collection of Waste and separate filling of the Container are available at the Service Centres and on the Website. In case any types of Waste not intended for the Container have been placed in it, all the Waste placed in such Container may be regarded as Mixed Municipal Waste or Waste which requires special treatment.

2.2.3. All highly volatile, perishable and stinking Waste may be placed in the Container only if packed in paper or plastic bags and in such a manner that prevents spreading of bad smell, posing a threat to people or soiling the Containers. Furthermore, cooled ashes may be placed in municipal waste Containers only on the condition that the weight of the Container does not exceed the maximum

weight specified in clause 2.2.5. Hot ashes or embers shall not be placed in the Containers.

2.2.4. Filled Containers may not be overfilled. A Container is deemed to be overfilled if its lid cannot be completely closed or if a Container which does not have a lid (e.g., Replacement Containers) is filled to a level above the edge of the Container.

2.2.5. Filled Containers (in particular Waste Bags) must not break up when they are lifted into Waste Trucks. Use of Waste Bags for collection of Biodegradable Waste is not permitted;

The weight of a Container must not exceed:

2.2.5.1. Waste Bag – up to 10 kg;

2.2.5.2. Municipal Waste Container – up to 120 kg/m³;

2.2.5.3. Replacement Container of up to 10 m³ – up to 7 tons;

2.2.5.4. Replacement Container of over 10 m³ – up to 10 tons.

2.2.6. The Customer shall inform any persons who fill the Containers in the possession of the Customer with Waste or handle Waste in any other manner, about the rules of use of Containers.

2.2.7. The Customer shall ensure the safety of the Container and proper use thereof and notify Ragn-Sells about any defects in the Container of Ragn-Sells which may impede the provision of the Service.

2.3. Requirements for Containers and location of Container

2.3.1. Any Container must comply with the standard. A standard Container is any Waste Bag, Container, Replacement Container and Deep Collection Container defined in Chapter 7 "Definitions" of the General Terms and Conditions. Containers varying from the standard may be used upon agreement between the Parties.

2.3.2. Any Container which has a lid must be securely closed and free of snow and ice in winter. If the Container is locked, it must be unlocked on the day of emptying the container.

2.3.3. The Container must be located at a safe distance from buildings and vehicles (at least 3.5 m) and be placed on a hard paved (concrete, asphalt, paving stone, etc.) base which is on the same level with the access route of the Waste Truck. There must be at least 1 m free space around the Container for the servicing thereof by the Waste Truck and the Waste Truck must have unobstructed access to the Container on the side from which it is emptied. The location of a Container with functional wheels and capacity of up to 1.1 m³ may be at a maximum distance of 4 m from the closest possible stopping point of the Waste Truck.

2.3.4. The access route to the Container must be hard paved and it may not have steps on different levels. The access route of the Waste Truck must be at least 4 m wide; the free height of access (including gate and door openings) must be at least 6 m and there must be at least 20 m of manoeuvring space for the Waste Truck in front of the Container. The Waste Truck is not required to reverse on the Access Route or access to the Container.

2.3.5. Access for a truck from the distance of at least 3 meters must be ensured for emptying a Deep Collection Container. There shall be no vehicles or other obstacles in the area between the stopping point of the Waste Truck and the Deep Collection Container.

2.3.6. Access to the Container must be clean and free of snow and ice. If locked doors or gates have to be opened in order to get to the Container, these have to be unlocked on the day of emptying the container.

2.3.7. The Container must be located alongside a public road passable by the Waste Truck not later than at 6:00 on the day of emptying thereof, unless otherwise agreed with the Customer.

2.3.8. If there are Containers of more than one waste holder on the registered immovable, the waste holder shall mark the Container in their use with markings to distinguish the Container(s) used by the given waste handler from other Containers on the registered immovable (i.e., the name of the person and/or exact address of the place of waste generation).

2.3.9. If there are domestic animals in the location of the Container or in the vicinity thereof, the Customer shall ensure a clear marking on the existence of domestic animals and ensure that the domestic

animals do not endanger the employees of Ragn-Sells. If the movement of domestic animals is restricted in such a manner that the animal is not immediately visible (e.g., electric fence, concealed chain, etc.), the Customer shall notify Ragn-Sells about it by phone or e-mail or in the Self-Service Portal.

2.3.10. Any changes in the location of the Container must be previously approved by Ragn-Sells.

2.4. . Emptying of Containers and collection and removal of waste

2.4.1. Ragn-Sells shall organise the emptying or removal of the Container in accordance with the Contract or the terms and conditions of Organised Waste Transport. The Customer undertakes to allow Ragn-Sells to empty and remove the Container at such interval which prevents overfilling of the Container, the rise of smell, pests or pollution the surrounding environment. Ragn-Sells may unilaterally change the day of regular servicing of the Customer by informing the Customer 10 calendar in advance about the new day of servicing. Such change shall not be deemed to constitute an amendment to the Contract. At the request of the Customer, Ragn-Sells shall submit a valid service schedule to the Customer.

2.4.2. Collection and removal of Waste by Ragn-Sells shall be performed based on a prior order of the Customer or a regular service schedule.

2.4.3. Ragn-Sells accepts hazardous waste only from contractual customers based on a consignment note for hazardous waste. Ragn-Sells accepts only such hazardous waste which is set out in the order or in the Contract, and previously entered in the consignment note. No hazardous waste which is not indicated in the consignment note shall be accepted. If Ragn-Sells cannot accept hazardous waste for the aforesaid reason, the empty run charge in accordance with the Price List shall be applied.

2.4.4. Ragn-Sells may leave the Container unemptied and/or apply an additional charge upon emptying or removal thereof in accordance with the Price List in case:

2.4.4.1. the Customer uses a Container which does not comply with the requirements (e.g., non-standard Container, the Container leaks, etc.);

2.4.4.2. the Container is not in its designated place;

2.4.4.3. Ragn-Sells does not have proper access to the Container or waste outside the Container, *inter alia* if waste is put in such a manner with respect to the Container that the emptying of the Container is hindered due to the location of the waste or the location of Bulky Waste does not allow to load the Waste on the Waste Truck by a crane;

2.4.4.4. the Container is used contrary to the established terms and conditions (e.g., if the Container is overfilled, the Container contains Waste which does not correspond to the type of the Container, the weight of the filled Container exceeds the permitted weight provided for in clause 2.2.5, etc.).

2.4.5. Upon application of clause 2.4.4, the omitted Services shall be provided during the next scheduled collection provided that the conditions specified in clause 2.4.4 are not present during the next scheduled collection.

2.4.6. The Customer may submit a complaint to Ragn-Sells for not emptying the Container within 24 hours from the time on the day on which the Container should have been emptied and which is specified in clause 2.3.7. Ragn-Sells shall respond to the complaint within 3 working days after receipt of the complaint. In the case an extract from the data of a GPS device exists concerning the collection discussed in the complaint and the Customer does not submit any additional evidence with respect to the failed collection, Ragn-Sells shall have the right to refuse to satisfy the complaint.

2.4.7. . In the case there is waste beside the Container that was not put in the Container, Ragn-Sells will be entitled but not obliged to load this waste on the Waste Truck and apply an additional charge in accordance with the Price List.

2.4.8. The ownership title to the Waste shall transfer to Ragn-Sells as of the emptying or removal of Container by Ragn-Sells. The transfer of the ownership title shall not restrict or exclude the liability of the Customer for a default of the Contract.

2.5. Ordering of Additional Service and suspension of provision of Service

2.5.1. The Customer may request additional emptying of the Container not based on the schedule, suspension of the provision of the Service, or waive emptying of the Container for a single time. The Customer shall have no right to suspend the Contract or waive emptying of the Container in case the scheduled emptying of the Container of the Customer is obligatory pursuant to the applicable legislation (in particular the terms and conditions of Organised Waste Transport).

2.5.2. The Customer shall inform Ragn-Sells of a request to get Additional Services, for example additional emptying of the Container, single-time waiver of the Service and suspension of the Contract at least 2 business days before the scheduled day of emptying the Container by e-mail, in the Self-Service Portal or by phone. The notice of the Customer must include the name of the Customer, the number of the Customer, contact telephone number, exact address for the provision of the Service, size of the Container, and type of Waste.

2.5.3. In the case the Customer has failed to pay in due time any invoices submitted to the Customer or has paid only a part thereof, Ragn-Sells will have to right to suspend the provision of the Service without prior notice up to proper settlement of any overdue invoices, and if the Customer uses the Container rent service, to remove the Container immediately. The provision of the Service shall continue after full settlement of the invoice and the Customer shall pay Ragn-Sells any costs connected with collection of the invoice (reminders, debit notes, etc.) in accordance with the Price List and § 113¹ or § 113² of the Law of Obligations Act.

2.6. Container rent

2.6.1. If the Customer rents a Container from Ragn-Sells, the terms and conditions of this clause 2.6 shall apply additionally.

2.6.2. Ragn-Sells shall install the Container at the address agreed upon in the Contract or at the address of the site of the Customer separately agreed upon with the Customer within one (1) month after the entry into the Container rent Contract or acceptance of the order of the Customer for renting a Container. The Customer undertakes to submit any complaints in connection with the Container or non-installation thereof not later than within two (2) weeks after the deadline for installation of the Container. If the Customer fails to submit any complaints in connection with the Container within six (6) weeks after the entry into the Container rent Contract or acceptance of the Customer's order by Ragn-Sells, the Customer shall lose the right to make any further claims with regard to conformity of the Container or the installation thereof.

2.6.3. The Customer shall ensure at its own expense the existence at all times of any authorisations and approvals required for the installation and servicing of Containers, including Replacement Containers.

2.6.4. Ragn-Sells shall organise at its own discretion any repairs deriving from purposeful use of the Container or replacement of a Container unfit for use provided that the Customer has complied with the terms and conditions provided for in the Contract and the Standard Terms and Conditions.

2.6.5. The Customer shall be liable for the preservation, maintenance, guarding and cleanliness of the Container rented to the Customer. Any repainting, scribbling, marking or labelling of the Container is prohibited, except when stickers approved by Ragn-Sells are used which ensure restoration of the original appearance of the Container when they are removed.

2.6.6. In case a rented Container is lost, damaged, scribbled, stolen, completely or partially destroyed or if the Container is damaged in

any other manner, the Customer shall compensate Ragn-Sells for the price of the Container in accordance with the Price List of Ragn-Sells as follows:

2.6.6.1. if the rented Container was in the use of the Customer prior to Ragn-Sells becoming aware of the event provided for in clause 2.6.6:

2.6.6.1.1. for less than 2 years, the Customer undertakes to pay 100% of the price of the respective Container;

2.6.6.1.2. for two to five (2 to 5) years, the Customer undertakes to pay 50% of the sale price of the respective Container;

2.6.6.1.3. for more than five years, the Customer undertakes to pay 25% of the price of the respective Container.

2.6.7. The ownership title to the Container shall remain with Ragn-Sells at all times but the risk of accidental loss shall transfer to the Customer from the moment of installation of the Container at the site of the Customer. Ragn-Sells will be entitled to remove the damaged Container from the Customer and the Customer shall have no right to keep the damaged Container even if the Customer has paid compensation for the damage of the Container.

3. FEE

3.1. The Customer shall pay Ragn-Sells for the Services in accordance with the current Price List which is available on the Website, or based on a respective agreement.

3.2. Ragn-Sells will be entitled to unilaterally change the Price List by notifying the Customer, *inter alia* by e-mail together with the invoice. If Ragn-Sells does not have the e-mail address of the Customer, the respective invoice will be indicated in the invoice sent by post. The information in the invoice regarding the change in the Price List shall be set out clearly and in a manner distinguishing it from the rest of the invoice. The invoice shall set out the charges subject to change, the reason and legal basis for changing the charges and the right of the end-user to cancel the contract, if any, if not agreeing with the changes. Ragn-Sells will be entitled to raise the rates set out in the Price List unilaterally in the following cases:

3.2.1. any circumstances underlying the establishment of the rate have changed while compared to the time when the rate was established (e.g., increase of fuel price, average gross salary, waste handling fee or increase of a cost item related to the provision of the Service);

3.2.2. the price increase is caused by technical or substantive development of the industry, Service or product, creation of additional or better opportunities for using the Service;

3.2.3. the need for the price increase derives from legislation, case law or decisions or precepts of state authorities or judgements that have entered into force.

3.3. If the Customer does not agree with an increase in the price of a product or Service, the Customer will be entitled to cancel the Contract related to the price increase within 20 calendar days after receipt of the information. The new Price List shall also be made available on the Website 20 calendar days before it enters into force. In case the change in the Price List is brought about by reduction of the price of a product or Service or addition of a new product or Service to the Price List, Ragn-Sells shall have no obligation to provide an advance notice of the change. If the changes in the Price List are based on any change in the fee chargeable for Organised Waste Transport established by the local government, Ragn-Sells shall have no obligation to provide a separate advance notice of the change, unless the terms and conditions of Organised Waste Transport prescribe otherwise, and the Customer will not be entitled to cancel the Contract.

3.4. During the period the Contract and/or provision of the Service is suspended and/or no Service is provided due to any reasons arising from the Customer, the Customer undertakes to continue rent payments for the Containers rented from Ragn-Sells in accordance with the Price List and issued invoices.

3.5. Ragn-Sells shall send an invoice to the Customer not later than by the 7th date of the calendar month following the reference period

at the request of the Customer either electronically to the e-mail address, to the Self-Service Portal, as an e-invoice to the internet bank, or if the Customer is a Consumer, on paper to the address specified by the Customer. Invoices on paper are not issued to business customers. If the Customer chooses the paper invoice from the alternatives set out in the Contract, Ragn-Sells may apply a charge for the issue of a paper invoice in accordance with the Price List. If the Customer who is a Consumer has not selected the main alternative for the issue of invoices in the Contract, but has otherwise separately agreed with Ragn-Sells that the invoice is to be sent, as at least one alternative, to the a-mail address, the sending of the invoice to the e-mail address shall be deemed as the main alternative for the submission of invoices and no paper invoice will be sent by post.

3.6. Failure to receive an invoice on time or partial payment thereof shall not release the Customer from the obligation to pay the invoice. Ragn-Sells will be entitled not to issue an invoice to the Customer on monthly basis if the Customer uses Services for less than EUR 5 per month. In this case, the Customer shall be issued an invoice after the amount of EUR 5 is reached or at the end of a calendar year or upon expiry of the Contract irrespective of the invoice amount.

3.7. The Customer undertakes to pay the invoice within 14 calendar days and use the reference number upon payment.

3.8. If the Customer has not received the invoice by the 7th date of the month, the Customer shall undertake to notify Ragn-Sells thereof not later than within 5 calendar days. If the Customer fails to contact Ragn-Sells by the specified date, Customer will be deemed to have received the invoice on time and agreed with it.

3.9. If the Customer does not agree with an invoice or agrees with it only in part, the Customer undertakes to notify Ragn-Sells about it in writing within 5 calendar days after receipt of the invoice and submit reasons for such disagreement. Ragn-Sells shall respond to the application of the Customer within 10 days after receipt of the notice. If it turns out that the application of the Customer was unjustified, the Customer shall pay the invoice together with the interest on arrears.

3.10. Upon failure to pay the invoice on time, Ragn-Sells shall calculate interest on arrears of 0.03 per cent of the overdue amount per each calendar day in delay.

3.11. Upon partial payment of the invoice, the debt collection costs shall be settled first, thereafter the interest on arrears, and finally the principal amount whereas the amounts which became due earlier shall be settled before any amounts which became due later.

3.12. Ragn-Sells will be entitled to request advance payment upon entry into the Contract or ordering of the Service, and the amount and other terms and conditions thereof shall be agreed upon by the Parties in writing.

4. AMENDMENT OF STANDARD TERMS AND CONDITIONS AND TERMINATION OF CONTRACT

4.1. Ragn-Sells will be entitled to unilaterally amend the Standard Terms and Conditions by informing the Customer 50 days in advance, *inter alia*, by e-mail or should Ragn-Sells not have the e-mail address of the Customer, then in the invoice sent by post. The notice shall set out the terms and conditions subject to change, and the right of the end-user to cancel the Contract, if not agreeing with the changes, if the contract exists. The information in the invoice regarding the change in standard terms and conditions shall be set out clearly and in a manner distinguishing it from the rest of the invoice. In justified cases, Ragn-Sells will be entitled to unilaterally amend the Standard Terms and Conditions without any advance notice. In this case, Ragn-Sells shall immediately notify the Customer of the amendments. If the amendment is made due to conditions becoming more favourable for the Customer, Ragn-Sells will have no obligation to provide an advance notice of such amendments. If the Customer does not agree with the amendments, the Customer has the right to cancel the Contract within 30 days

after notification of the amendments unless the Customer's place of residence or business is located in an area of Organised Waste Transport and the Customer is not released from subscription to Organised Waste Transport pursuant to the Waste Act. Upon unilateral amendment of the Standard Terms and Conditions, Ragn-Sells shall inform the Customer that if the Customer fails to use the right of cancellation within 30 days, it is deemed that the Customer has been given the opportunity to review the amendments, the Customer has understood the amendments, and agrees with them, and undertakes to comply with them.

4.2. The Contract shall expire upon agreement between the Parties or by cancellation of the Contract by a Party or in any other cases arising from the legislation.

4.3. Either Party has the right to cancel the Contract by notifying the other Party in writing or in a format which can be reproduced in writing at least 30 calendar days in advance. Termination of a fixed term Contract shall be agreed upon separately. If the Service is provided to the Customer within the framework of Organised Waste Transport or if the prohibition to terminate the Contract arises from the legislation, the Customer shall have no right to terminate the Contract.

4.4. Termination of the Contract shall not release the Parties from performance of their obligations which arose between Parties during the term of the Contract or in connection with the termination of the Contract. Upon termination of the Contract, the Customer shall pay Ragn-Sells all the invoices outstanding at the time of termination of the Contract and the expenses related to the termination of the Contract, including the removal, final emptying and/or reconditioning of the Containers (including washing of the Container) pursuant to the invoice issued.

5. LIABILITY

5.1. The Parties shall perform their obligations as required, reasonably and in good faith, taking into account due diligence, good practices (in particular good environmental protection practices). The Parties shall not be liable for a default of their obligations in case of Force Majeure.

5.2. Furthermore, Ragn-Sells shall not be liable for its acts or omissions if the default of the Contract takes place due to any weather conditions or other conditions which prevent access of the Waste Truck to the Container or the place of residence or location of the Customer, roads impassable due to heavy snow, snowstorm, ice or flooding, other extraordinary weather and traffic conditions and the conduct of any third parties in conflict with law, a contract or good faith and good practices.

5.3. The Parties shall be liable for the acts or omissions of all persons (including Ragn-Sells for its employees, workers and subcontractors and the Customer for their family members, guests and other similar people) whom they use to perform their rights or obligations.

5.4. The Customer shall indemnify Ragn-Sells for any damage caused by their failure to perform or incomplete performance of their contractual obligations (including but not limited to issue of reminders, removal and reconditioning of the Container, empty runs, collection expenses, expenses related to Waste not corresponding to the Container but placed in it, liquidation of pollution, prevention of damage, liquidation of consequences, etc.) based on the Price List or in accordance with the actually incurred expenses.

6. COMMUNICATION BETWEEN PARTIES AND CONTACT DETAILS

6.1. Notifications relating to the performance of the Contract shall be sent using:

6.1.1. the contact details of the Customer indicated in the Contract or agreed upon by the Parties, and

6.1.2. at the Service Centres of Ragn-Sells by calling the information line 6060439 or using the e-mail address info@ragnsells.ee or in the Self-Service Portal.

6.2. Communication between the Parties shall take place in the Estonian language. Upon agreement between the Parties, communication between the Parties may also take place in Russian or English. The Parties are required to immediately notify the other Party of all the circumstances which prevent or may prevent the performance of the Contract by either Party. The Customer is required to notify Ragn-Sells of any changes in the name, address, e-mail address and any other important contact details as soon as possible but no later than within 14 calendar days after the change.

6.3. For the purpose of performing the Contract, Ragn-Sells will be entitled to record and save the Customer's phone calls made to the phones of the Service Centres of Ragn-Sells and the information phone line 6060439 in accordance with the provisions of Ragn-Sells personal data processing policy.

7. DEFINITIONS

7.1. Biodegradable waste – any waste that is capable of undergoing anaerobic or aerobic decomposition, such as food waste, paper and paperboard.

7.2. Price List – the price list of the services and products established by Ragn-Sells which is available on the Website of Ragn-Sells or made available to the Customer in any other manner.

7.3. Self -Service Portal – the service portal of Ragn -Sells on the Website for communication between the Parties and for displaying information on the provision of the service.

7.4. Waste – substances or objects considered waste pursuant to the legislation.

7.5. Waste Truck – a vehicle intended for the collection of Waste.

7.6. Damaged Container - a Container which is lost, damaged, scribbled, stolen, completely or partially destroyed or damaged in any other manner.

7.7. Customer – a natural or legal person who uses, has used or has expressed an intention to use the services of Ragn-Sells or who is deemed to have subscribed to Organised Waste Transport in the waste transport area of their place of residence or business.

7.8. Website – the website of Ragn-Sells on the Internet at the address www.ragnsells.ee.

7.9. Container – a Waste Bag, Container, Replacement Container or Deep Collection Container used for collection of Waste.

7.9.1. Waste Bag – a disposable Container of up to 150 litres which belongs to the Customer.

7.9.2. Container – a reusable Container on wheels or without wheels which has a lid and meets the EVS-EN 840-1-2020 or EVS-EV 840-2-2020 standard, and is made of plastic and corresponds to the 80, 140, 240, 370, 660, 800, 1100 litre type of container, or is made of metal and corresponds to 1500, 2500 or 4500 litre type of container and which can be emptied, using a lifting mechanism, into a Waste Truck with a compaction press. The Container may belong to either the Customer or Ragn-Sells.

7.9.3. Replacement Container – a reusable metal Container of 7 to 10 or 14 to 30 m³ which is meant for collection of large amounts of waste (7 to 30 m³) and which is lifted on a Waste Truck with the Waste collected in it.

7.9.4. Deep Collection Container – a container, one part of which is situated underground.

7.10. Organised Waste Transport – collection and transportation of municipal waste and/or other waste determined by a local government in an area determined by a local authority and under the terms and conditions determined by the local government.

7.11. Contract – the customer contract entered into by and between the Parties on the basis of which Ragn -Sells provides the Services to the Customer.

7.12. Hazardous Waste - waste which due to at least one of the hazardous properties specified in the Annex to Commission

Regulation (EU) No 1357/2014 may cause a hazard to human health, property or the environment.

7.13. Consignment note for hazardous waste – a document which contains information concerning the type, composition, quantity and main properties of the hazardous waste transferred for handling and the producer of such waste, the person who transfers the waste for handling, the transport operator and the consignee.

7.14. Municipal Waste – any waste produced in household in the course of ordinary everyday activities and any waste which is produced in commerce, services and elsewhere which are similar in terms of composition and characteristics.

7.15. Party – the Customer or Ragn-Sells, jointly referred to as the Parties.

7.16. Ragn-Sells – Ragn-Sells AS, registry code 10306958, address: Suur-Sõjamäe 50A, 11415 Tallinn, info@ragnsells.ee.

7.17. Mixed Municipal Waste – unsorted Municipal Waste.

7.18. Bulky Waste – waste with large dimensions produced in households, including but not limited to furniture, wooden doors, curtain rods, carpets, mattresses, sinks, bathtubs, toilet bowls.

7.19. Consumer – an individual who acts with an objective which is not connected with their economic or professional activities. In the context of the Standard Terms and Conditions, the waste holder.

7.20. Service – Waste (sorted and Mixed Municipal Waste) collection, transport, reuse and/or disposal service, Container rent service, and any other service provided to the Customer by Ragn-Sells.

7.21. Standard Terms and Conditions – these Standard Terms and Conditions established by Ragn-Sells.